

FINANCING YOUR HEALTHCARE

Often we need to apply the immigration services for prior approval for treatments etc.

The waiting time for the result of the application for health treatments is about one month.

TRANSPORT

Transport to treatments and control outside the centre must take place using the cheapest public transport and will be paid or refunded to you pending valid documentation.

APPOINTMENTS

When you have an appointment, you will receive a message from the clinic. On the board by the administration, you can look for a message from the clinic.

If prevented, in coming for your appointment, you MUST give notice in advance to the clinic.

If you miss an appointment, you lose your position on the waiting list and must start all over.

You must always show your ID card when seeking assistance from the clinic or other health professionals.

If urgent need for medical attention occurs when there are no staffs at the centre

- Call centre Sandholm at phone no. 35 43 80 68
- Only for serious accidents or life threatening disease, call the emergency no. at 112

We are looking forward to meeting you

Kind regards,
The health staff at Kærshovedgård

Information to you from The Asylum Centre regarding The Health clinic at Kærshovedgård



Red Cross Asylum Department

As an asylum seeker, you can receive necessary, urgent and pain relieving treatment

Contact to the staff in the health clinic can take place during opening hours without any prior appointments.

Opening hours are Mondays, Wednesdays and Fridays between 9 am and 11 am.

If you are have an appointment in the clinic, you will receive a notice on the board with your number and time for appointment og you may get a letter from the clinic with a health appointment.

NURSE

There are nurses assigned to the centre clinic

Before consulting the nurse, you may profit from preparing yourself:

- What is the reason for your contact?
- When did it start?
- Do you have elevated temperature?
- Do you have pain?
- Do other people in you vicinity have the same symptoms as you?
- Have you experienced these symptoms before?

The nurse provides help with injuries or urgent problems. She can also asses the need for scheduling a doctor´s appointment for you at the clinic

DOCTOR

The doctor is located in the clinic at Kærshovedgård or inJelling. The doctor treats you at the clinic or access the necessity for referral to specialty area doctor, psychologist or exams or treatments atthe hospital.

PSYKIATRIC DOCTOR

The psychiatric doctor sees patients in the clinic in Jelling

If the doctor can make referrals to the psychiatric doctor, when needed.

PSYCHOLOGIST

The psychologist sees patients in the clinic at Kærshovedgård or in Jelling.

If the doctor can make referrals to the psychologist, when needed.

HEALTH SECRETARY

The secretary administers appointments regarding control and treatments in and outside the centre.

The secretary ensures you have travel instructions or translator, if needed for your healthcare.

MEDICAL JOURNAL

All health staffs are making an official journal of all consultations, medical exams and treatments.

As a patient, you have the right to know the content of your personal medical record. If you wish to know the content of you medical journal, you must come to the clinic.

TRANSLATION

If deemed necessary translators made available, for planed consultations when you have appointments at the doctor, the specialist doctor, the nurse, the public health nurse, the psychologist, the midwife or for hospital treatments.

MEDICINE

- The clinic will pay for your necessary medicine.
- Remember to renew regular prescription medicine no later than one week before you take your last medicine.

GLASES AND PERSONAL AIDS

- Corrective glasses necessary for your vision will be paid for you
- You must pay your own reading glasses
- Necessary personal aids will be provided for you
- The nurse will assist in guidance, adjustments and assessments regarding personal aids

DENTIST

- Adults may receive urgent and pain reducing dental assistance.

If you wish preventive or restorative dental treatments, you must pay for that, since the immigration does not cover this for adults.